



## COVID-19 : LEVEL 2

### Client update 12<sup>th</sup> August 2020 – 9.00am

As we head back to level-2, QE Health will be enforcing all guidelines for Level 2 as per Ministry of Health recommendations.

QE Health can confirm **ALL services are remaining operational at Level 2.**

Please follow the steps below when coming in to QE Health:

- If you're unwell, please call to reschedule your appointment. Do not visit the facility.
- Everyone must use hand sanitiser when entering the building.
- Everyone must complete the Contact Tracing form or scan QR Code when entering building.
- Social distancing is required throughout the facility. 1-2 metres where possible.
- Rachel Pools – max 7 people in each pool at a time. Sit at least 1 metre apart.
- Limit to one support person per client (unless otherwise agreed prior to appointment).

QE Health staff will be sanitising surfaces and work areas after each client. This may take up a little extra time, so please be patient with us.

If you have any concerns, please don't hesitate to talk to anyone of the team.

Be safe.

The QE Health Team