

POSITION DESCRIPTION

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| POSITION | PHYSIOTHERAPIST |
| DATE | March 2022 |
| PRIMARY PURPOSE OF POSITION | Assessment and Treatment of Clients. |
| RESPONSIBLE TO | Allied Health Team Coordinator |
| FUNCTIONAL RELATIONSHIPS | Clients and family All QE Health personnel as required |
| LIMITATIONS OF POSITION | Must consult with Allied Health Team Coordinator when: <ul style="list-style-type: none"> • requesting equipment and repairs • integrating new programmes or to alter Physiotherapy service |
| HOURS OF WORK | As per IEA |

QE Health is located on the lakefront at the northern end of the Rotorua central business district. It is close to many amenities including hotels and motels. QE Health is a private company delivering a range of holistic services including rehabilitation, musculoskeletal conditions/rheumatology, orthotics, medi-spa and fitness programmes to local, national, and international clients/clients. These services are funded through both privately paying clients and government contracts (primarily District Health Boards and ACC). The business has been in operation since 1942 and has a proud history in Rotorua based on the healing properties of thermal waters fed by geothermal springs. During the 1940s it was the centre of rehabilitation and treatment for returning servicemen from WWII and since that time has developed into a nationally renowned specialty centre including involvement in rheumatology and rehabilitation research. QE Health has a team of skilled practitioners and dedicated staff who are passionate about the work they do.

Vision: Enhancing Mind, Body, and Spirit

Mission: We maximise quality of life through an holistic focus on wellbeing and a person-centred approach using medi-spa and rehabilitation therapies.

Values:

Professionalism and Integrity – we will provide the highest quality of care whilst delivering our service in accordance with legislative, contractual, and ethical requirements

Respect and trust – we will treat our clients and each other with dignity and respect, creating an environment of trust, and recognise and respond to the cultural diversity of others

Teamwork – we will work together helping each other to achieve outstanding results

Open communication – we will communicate constructively with openness and honesty

Strategic Goals: The Board and Community Trust have set out the following strategic goals for the organisation:

Enable people to live productive lives – provide quality and good value services to those who will benefit;

Build trust and confidence in QE Health – as a service provider and as a business;

Be the provider of choice – for Medi-spa, rehabilitation and musculoskeletal programmes;

Work with stakeholders to build value – identify key local and national relationships appropriate to QE Health goals and services, and purposefully develop these to mutual benefit;

Maintain good clinical and business practice – so as to be a solid and sustainable business.

PERFORMANCE EXPECTATIONS

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| <p>Client Care</p> | <ul style="list-style-type: none"> • Competently assess, diagnose and devise client-centred goals. Consult medical and other relevant records if necessary. Be able to use a computer based clinical note system to access, store and retrieve client data and information for assessment and treatment sessions. • Explain treatment and alternatives – gain informed consent and document. • Use competent treatment skills, warn clients of any dangers, and perform safety tests. • Assess issues and explain the use of assistive devices and documents as appropriate. • Keep accurate clinical records and documentation. • Timely completion of discharge reports. • Attend and contribute towards Allied Health and Physiotherapy team meetings and MDT meetings as necessary. • Liaise with other outside health care providers and community based organisations to help provide the best possible care for the client • Management of work and organisation of workload. • Prompt timekeeping. • Plan, facilitate and present client education classes as required. • Participate in clinical teaching of students and other staff as necessary. • Up-to-date statistics. • Instruction of Assistants. |
| <p>Self-Management</p> | <ul style="list-style-type: none"> • Manage your time to adhere to daily rosters • Maintain self-development using available resources, identify, and suggest developmental training needs. • Be adaptable and respond appropriately to on-going changes. • Maintain business standards for behaviours and professionalism at all times • Manage your personal health and wellbeing, including complying with scheduled work breaks and workplace health and safety requirements. |
| <p>Team Player</p> | <ul style="list-style-type: none"> • Support and encourage other team members. • Identify and/or develop collaborative working relationships. • Contribute to the wider team by supporting projects and wider QE Health activities. |
| <p>Health and Safety</p> | <ul style="list-style-type: none"> • Company health and safety policies are read and understood and relevant procedures applied to your own work activities. • Comply with relevant legislation. • Take responsibility for personal health and safety, and of clients and staff • Workplace hazards are identified and reported, including self management of hazards where appropriate. • Can identify health and safety representative for area. |
| <p>General</p> | <ul style="list-style-type: none"> • Other duties as may be reasonably assigned to this position and for which the position holder has received adequate training or instruction |

COMMUNICATION

- Responds appropriately to patients/staff questions, requests, and problems.
- Establishes and maintains a rapport and trust with patients/ staff.
- Communicates clearly and appropriately within own team and with other teams in QE Health.
- Uses skills to clarify and to confirm understanding of information received.

PROFESSIONAL DEVELOPMENT

- Seeks to learn, develop and improve own practice.
- Contributes to continuous quality improvement in QE Health-wide service delivery.
- Participate in regular Professional supervision.

LEGAL AND ETHICAL RESPONSIBILITIES

- Acknowledges own personal beliefs and values, and works in a way that respects the right of others to hold their own personal beliefs and values.
- Operates within the intent of the Treaty of Waitangi by demonstrating cultural awareness through partnership, protection, and participation.
- Complies with patients/staff confidentiality and privacy regulations.
- Challenges practices that could compromise patients/staff safety, dignity, or privacy.
- Recognises expectations and limitations of own practice, i.e. scope of practice.
- Takes responsibility for own actions and outcomes.

SAFE ENVIRONMENT RESPONSIBILITIES

- Complies with relevant legislation, codes of practice and organisational policies and procedures.
- Takes responsibility for personal health and safety, and of clients and staff.
- Demonstrates a working knowledge of QE Health procedures in emergency and disaster situations.
- Undertakes any other duties requested by the employer from time to time.

HEALTH AND SAFETY

- Company health and safety policies are read and understood and relevant procedures applied to their own work activities.
- Workplace hazards are identified and reported, including self management of hazards where appropriate.
- Can identify health and safety representative for area.
- Complies with current Health and Safety legislation

PERSON SPECIFICATION

| | Essential | Desirable |
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| Qualifications | <ul style="list-style-type: none"> • Degree or Diploma in Physiotherapy • NZ Registration in Physiotherapy • Current Annual Practising Certificate | <ul style="list-style-type: none"> • Member of the Society of Physiotherapy • Post-graduate qualification |
| Experience | <ul style="list-style-type: none"> • Demonstrated competency in Physiotherapy practice • Knowledge of:- <ul style="list-style-type: none"> ○ Physiotherapy Code of Ethics ○ Privacy Act ○ Patient Code of Rights and Responsibilities ○ Treaty of Waitangi | Experience in: <ul style="list-style-type: none"> • Concussion • Pain management • Rheumatology and musculoskeletal conditions |
| Skills | <ul style="list-style-type: none"> • Effective communication and interpersonal skills • Effective time management | <ul style="list-style-type: none"> • Accredited Enable Assessor • Basic First Aid |
| Qualities | <ul style="list-style-type: none"> • Ability to work effectively and collaborate in a team • Flexible and adaptable • Self-directed • Show willingness to share duties | |